

Sted og prosess	Ramco Norway AS / Organisasjon, ledelse / Policy	Dokumentkategori	IMS
Sist godkjent dato	23.06.2023 (Arild Moe)	Siste revisjonsdato	
Dato endret	23.06.2023 (Charlotte Grane)	Dokumentansvarlig	Charlotte Grane

Ramco Norway AS pride ourselves in providing service excellence across all locations and activities for the Oil and Gas Industry and associated sectors. We are committed to ensuring we meet customer requirements through reactive and bespoke delivery of product and service; without harm to our people, with minimum adverse effect on the environment and those around us.

Ramco Norway AS will meet this commitment through an Integrated Management system which is certified to ISO 9001 (Quality) and ISO 14001 (Environmental) Standards, and in accordance with ISO 45001 (Health & Safety).

This Policy is the responsibility of the Managing Director who will ensure that it is communicated and periodically reviewed.

At Ramco Norway AS, we are committed to ensuring our activities comply with requirements, whether these are driven by legislation, customers, industry guidelines or other sources.

Continual Improvement in relation to Ramco Norway AS HSEQ Performance is key in driving and delivering our business. This is supported through the Management Review Process, which implements and monitors Business Objectives with an HSEQ focus.

Health and Safety

Whilst delivering our service we will always take steps to ensure we do so without putting people at risk. This is achieved through:

- Ensuring adequate procedures are in place for the control of risks arising from the organisation's undertakings and work activities to prevent illness and injury.
- Provide and maintain safe plant and equipment.
- Consultation and communication with the workforce in relation to all aspects of health and safety.
- Investigation and learning from all incidents and near misses to prevent reoccurrence.

Environmental

Running our operations and delivering to our Customers is done with full consideration of the potential positive and negative effects on the world around us. We are committed to:

- Preventing pollution of the land, air and water around us by implementing practices to control emissions, encourage responsible use of resources and to minimise waste.
- Continually looking at technology which may bring environmental improvements, reduce potential impacts and allow customers to actively reduce their environmental impact as well.

Quality

Providing customers with products and services that meet or exceed requirements and are fit for purpose is critical to our business. To ensure this we:

- Develop, implement and review controls for the supply and delivery of our products and services.
- Actively seek and act upon customer feedback through all stages of the service delivery.
- Review all issues and non-conformances to establish root causes and take action to prevent reoccurrence.

This Policy is consistent with Corporate Policies and is available to company personnel, the public and all interested parties through a variety of methods including the websites.

Arild Moe – Managing director.